

Instructions on how to apply for and cancel the Dutch Basic Health Insurance

How to apply for the Dutch Basic Health Insurance

JoHo recommends the Zorg en Zekerheid insurance. The au pair can apply for the Dutch Basic Health insurance at: www.aupairverzekeringen.nl

After collecting the Residence permit

Once the au pair has received the Residence permit from IND, the au pair should register at the Basisregistratie Personen (BRP). You arrange this through the Municipality. It is recommendable to contact your Municipality in time and ask how long it will take to make an appointment to register.

The Burgerservicenummer (BSN) is given to the au pair once the au pair is registered and you need the BSN to do the application.

Tips to properly apply for the insurance

- Make sure the au pair has a BSN and is registered at the BRP (see above)
- Keep the BSN of the au pair ready
- In case the au pair will pay the premium for the insurance, make sure the au pair has a Dutch bank account.

In the form

Step 1 Uw situatie (your situation)

1. *Bent u al klant van ons?*: choose NEE
2. Fill in the Date of birth of your au pair
3. The start date (called *Ingangsdatum* in Dutch) of the Basic Health Insurance should be either the date of registration at the city council. Please mention the date of registration at the municipality. Should that date be more than 4 months ago, the insurance should start from the day of application and not retroactively.
4. Apply discount by filling out “JA, ik wil gebruiken van een collectiviteitskorting” and use the code **30852**. You should see “**JoHo Insurances**”. The page should look accordingly:

The screenshot shows a web browser window with the URL <https://service.zorgenzekerheid.nl/advisemodule/>. The form contains the following fields and options:

- Bent u al klant van ons?***: Radio buttons for Nee and Ja.
- Uw geboortedatum***: Text input field containing "01-01-2000" and a calendar icon.
- Partner toevoegen** and **Kind toevoegen**: Buttons with plus signs.
- Uw postcode***: Text input field containing "9899 AA" and an information icon.
- Voor welke ingangsdatum wilt u een premie berekenen?**: Section header.
- Ingangsdatum***: Text input field containing "13-01-2021" and a calendar icon.
- Kies uw korting**: Section header.
- Zorg en Zekerheid heeft afspraken gemaakt met werkgevers en (sport)verenigingen voor collectiviteitskorting.**: Text.
- Kunt u gebruik maken van deze collectiviteitskorting?***: Dropdown menu with "Ja" selected and an information icon.
- Uw werkgever of (sport)vereniging***: Text input field containing "30852" and an information icon.
- Uw collectiviteit**: Text "JoHo Insurances".
- Premie berekenen**: Green button at the bottom.

At the bottom of the form, it says: "Bent u al klant bij ons? Bekijk dan de verzekering die u nu heeft in MijnZZ."

Premie berekenen (get a quote)

Choose “**Zorg Zeker polis**”, that is the plan with the lowest premium when you’ve applied

the collectiviteitskorting.

Set the "vrijwillig eigen risico" (deductible) on **€500,-** if you have an ISIS Au pair insurance. That Au pair insurance will reimburse the deductible should this be relevant. Also see image below:

Aanvullende verzekering: we recommend no Supplementary plan (aanvullende verzekering means Supplementary Plan). See image on the left for what to choose.

On the right side of the screen you should see a monthly premium of **€98,36**.

Go to "Verzekering afsluiten"

Step 3 "Uw gegevens" (your personal details)

Now fill in all personal details of the au pair.

- Do not forget to alter the Nationality from Dutch (Nederlandse) to the correct Nationality.
- The BSN is given to the au pair after the registration at the Basisregistratie Personen (BRP), which is done at the municipality.
- At "Documenten" you can choose if you want to receive all documents digitally or by regular mail.
- To arrange payment at "Betalingsgegevens" you can mention the bank account of the au pair if this has already been arranged. As far as we know, there are no rules defining who should pay this premium.

It is important that you choose "IK VERHUIS VANUIT HET BUITENLAND NAAR NEDERLAND " as an answer to the question: "Reden van uw aanvraag". After this you leave the date of the au pair's arrival or the date of registration at the municipality.

This should look like this:

Step 4

Overstapservice

Door het aanvragen van de zorgverzekering machtigt u ons om uw oude zorgverzekering (en die van uw gezinsleden) namens u op te zeggen. Wilt u niet dat wij uw aanvullende verzekering(en) opzeggen, vink dat dan hieronder aan:

Ik wil niet dat u mijn aanvullende verzekering (en die van mijn gezinsleden) namens mij opzegt.

Reden van uw aanvraag
Kies uw situatie. Dan kunnen wij u vertellen welke informatie wij nog meer nodig hebben.

Reden*

Wanneer heeft u zich in Nederland gevestigd?*

[< Terug](#) [Controleer en bevestig](#)

Uw aanmelding is nog niet definitief.

Uw verzekering

Ingangsdatum 1 januari 2022

Verzekering-nemer
1 januari 2000 € 98,36

Extra korting - € 0,00

€ 98,36
per maand

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Controleren en bevestigen (check and confirm)

Click on **Controleer en bevestig**

You find the button to click on at the bottom of the page:

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You will now get an overview of the data you have filled out. Please check the information that you left in the form and, when you are sure this is all correct, agree. You tick the box "Akkoord" and go to "Verzekering afsluiten" to complete the application.

You need to provide the following details and documents:

- Registration at the city council (BRP)
- Copy of the passport (they need at least a copy of the page with the photo and the backside of that page)
- Social Security Number (BSN)
- Residence permit for au pairs from outside the EU
- "Verblijfsdocument" for au pairs from Croatia

How to terminate the Dutch Basic Health Insurance

It is very important to make sure the au pair deregisters at the municipality to avoid problems with several organisations.

The Dutch Basic Health Insurance must end on the day the au pair terminates her duties and is unregistered at the city council. Usually the insurance gets terminated from the day of deregistration.

To be sure, ask for a written proof of deregistration when you are at the city hall so you can send this to whom it may concern.

You or the au pair can arrange the termination of the contract via the form on <https://www.zorgenzekerheid.nl/service-en-contact/vraag-stellen.htm> or via *Mijn ZZ* by logging in with Digi-D and SMS.

If you have any additional queries please don't hesitate to contact us.

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Disclaimer: We did our utmost best to provide you with all the necessary information. We have gathered the information from different entities responsible for the legislation. Legislation is due to change; we try to update our information as often as possible. Despite this we are not responsible for any incorrect information in this document. If desired you can contact the responsible entity directly yourself.